

**UNIVERSITY OF BAHRAIN**  
**QUALITY ASSURANCE AND ACCREDITATION CENTER**

**SENIOR EXIT SURVEY REPORT**  
**2016/2017**

**Dr. Bassam Alhamad**  
**Mrs. Eman Dahneem**

## INTRODUCTION

Providing a quality undergraduate education is one of University of Bahrain primary goals. Therefore, to measure the success of that goal, the Quality Assurance & Accreditation Center is managing the process of conducting a Senior Exit Survey (SES) at the end of every semester, measuring students' satisfaction about teaching and learning, advising, admission, registration, facilities, learning resources, curriculum, and the overall experience of the program. The analysis report of the survey is published by the end of every year.

In reference to this report, for the academic year 2016 / 2017, total number of 1900 senior students representing a response rate of 39.5%, conducted this survey. The report includes the main findings highlighted by the senior students. In addition to this report, a detailed report is provided for every college. The demographic data for the survey is shown as the following:

## DEMOGRAPHICS:

Colleges	Total No. of respondents	Average GPA	No. of male students	No. of female students
Applied College	2.6	36	19	17
College of Arts	2.9	148	26	122
Bahrain Teachers College	3.1	33	3	30
College of Business	2.7	253	59	194
College of Engineering	2.8	104	64	40
College of IT	2.8	59	22	37
College of Law	2.8	43	6	37
College of Health Sciences	3.2	36	9	27
College of Physical Education	2.6	5	2	3
College of Science	2.7	33	2	31
<b>Grand Total</b>	<b>2.82</b>	<b>750</b>	<b>212</b>	<b>538</b>

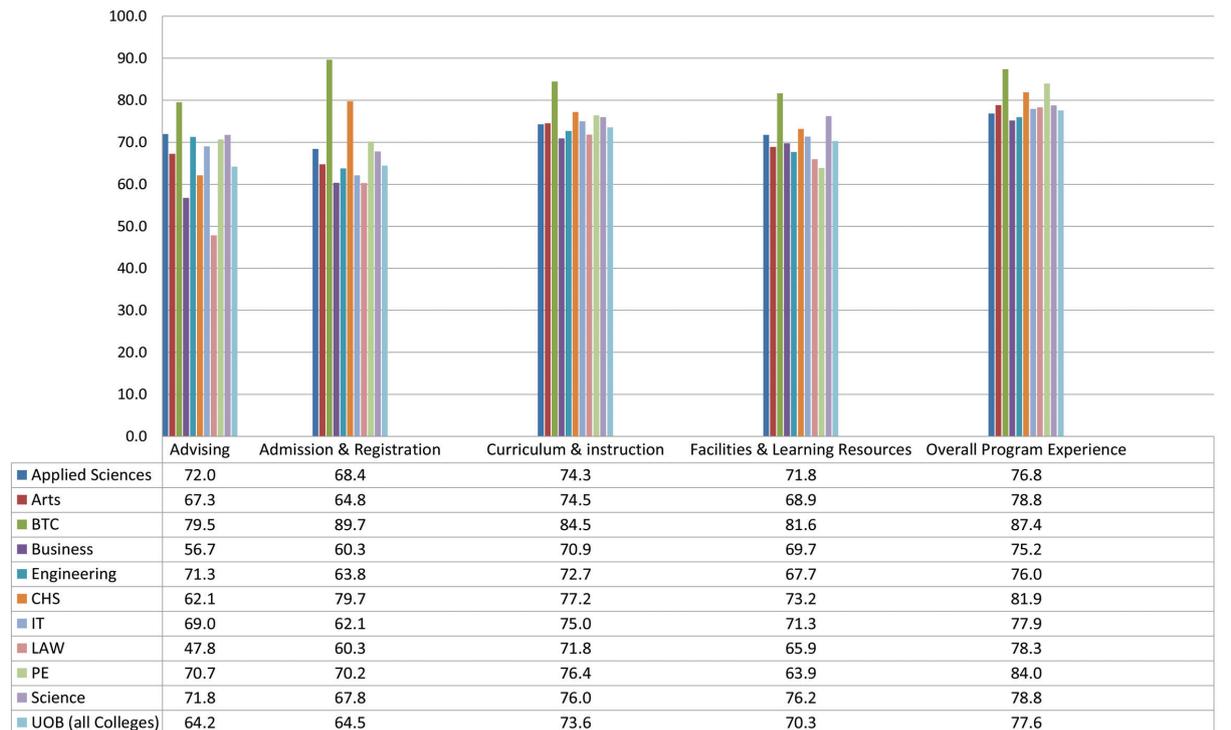


Figure 1: Colleges Summary 2016 / 2017

## Key findings:

- Seniors Exit Students expressed an overall positive experience in the program with a satisfaction level score of about 80% .
- In reference to the results of the overall program experience, 82.8% of the senior exit students reflected that they are confident of their knowledge and understanding.
- Seniors Exit Students stated that they are satisfied with the effectiveness of teaching and the variety of teaching methodologies with a satisfaction level above 70%.
- 88.8% of the senior exit students showed their desire to continue their professional development. This is a good indicator for the colleges to propose and implement an action plan for continuous professional developments.
- Advising system was rated with satisfaction level lower than 60% for the last 5 cohorts of graduating seniors, where it is observed that 56.3% of the senior exit students visited their advisors.
- Specifically, Senior students' level of agreement is relatively lower on the following statement: "I received a prompt response from my advisor."
- About 50% of the senior exit students were unsatisfied with the registration functions and processes.
- Regarding the Facilities & Learning Resources fields, 46.2% of the senior exit students were unsatisfied with the career counseling services.
- Referring to figures No.(3 & 4), about 32% of the senior students responded that they have a job offer. In addition, 66% of them showed their desire to attend graduate school.

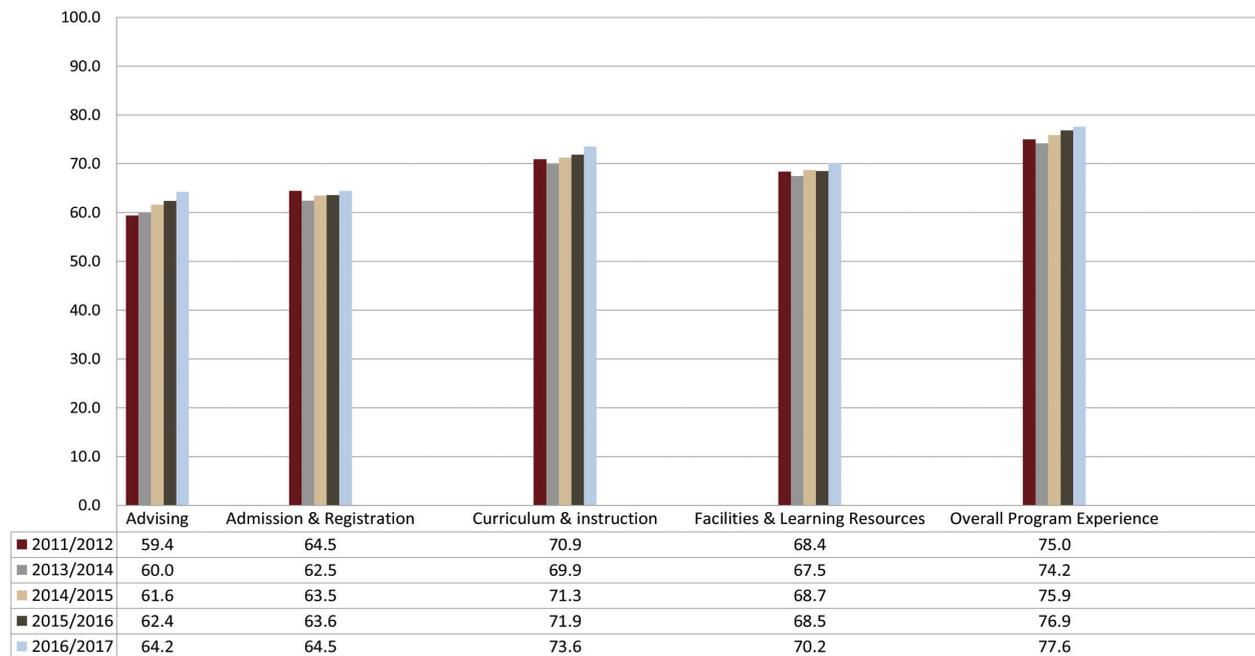


Figure 2: UOB Trend Analysis

## Trend Analysis:

- With regard to Curriculum & instruction for the last five years, the senior students showed high satisfaction levels above (70%).
- For five consecutive years, the overall satisfaction for teaching effectiveness and variety of teaching methodologies was always above (70%).
- For the last five years, the overall program experience satisfaction level increased from above (70%) to about (80%).
- According to the figure above, even though the advising overall trend seems to be improving during the last five years, however the advising process performance always remained under (60%), where almost (50%) of the senior students weren't visiting their advisors and (45%) of those who visited them said they didn't receive excellent or appropriate advising.
- The level of satisfaction with admission & registration process and functions in the last five years remained low in most colleges except for BTC & CHS, where more than (70%) of the senior students were satisfied.
- Referring to the facilities and learning resources, the satisfaction with career counseling services remained very low since 2011 / 2012, with almost half of the senior student (45%) were unsatisfied.

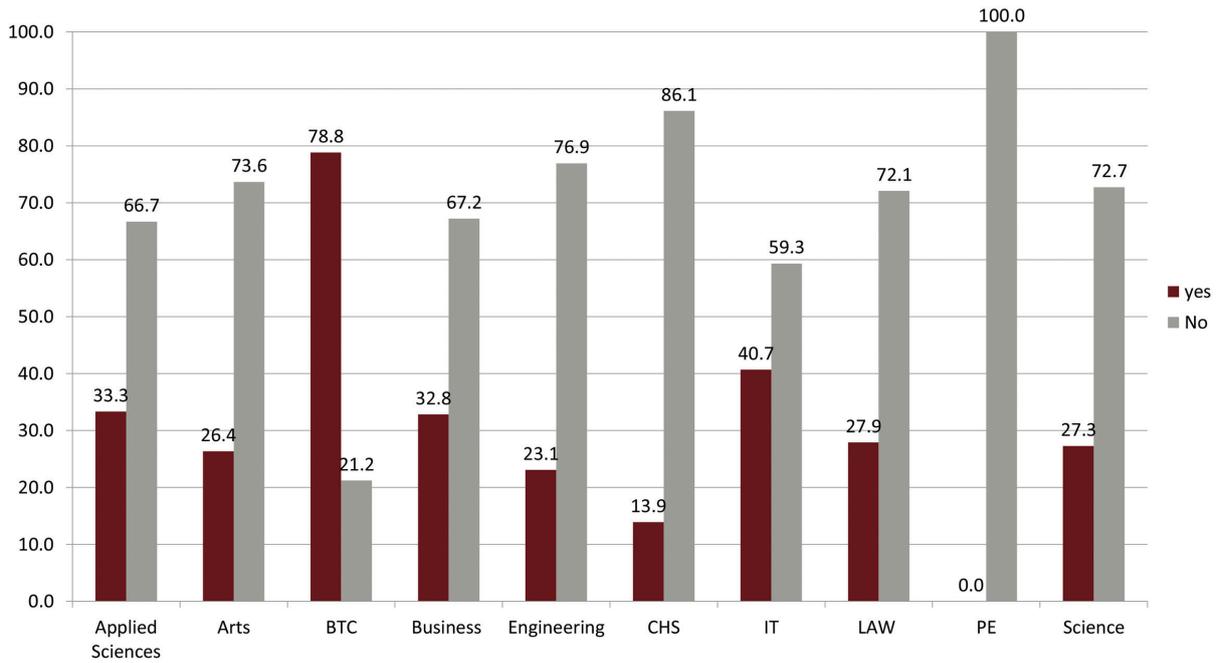


Figure 3: Do you currently have at least one job offer?  
2016 / 2017

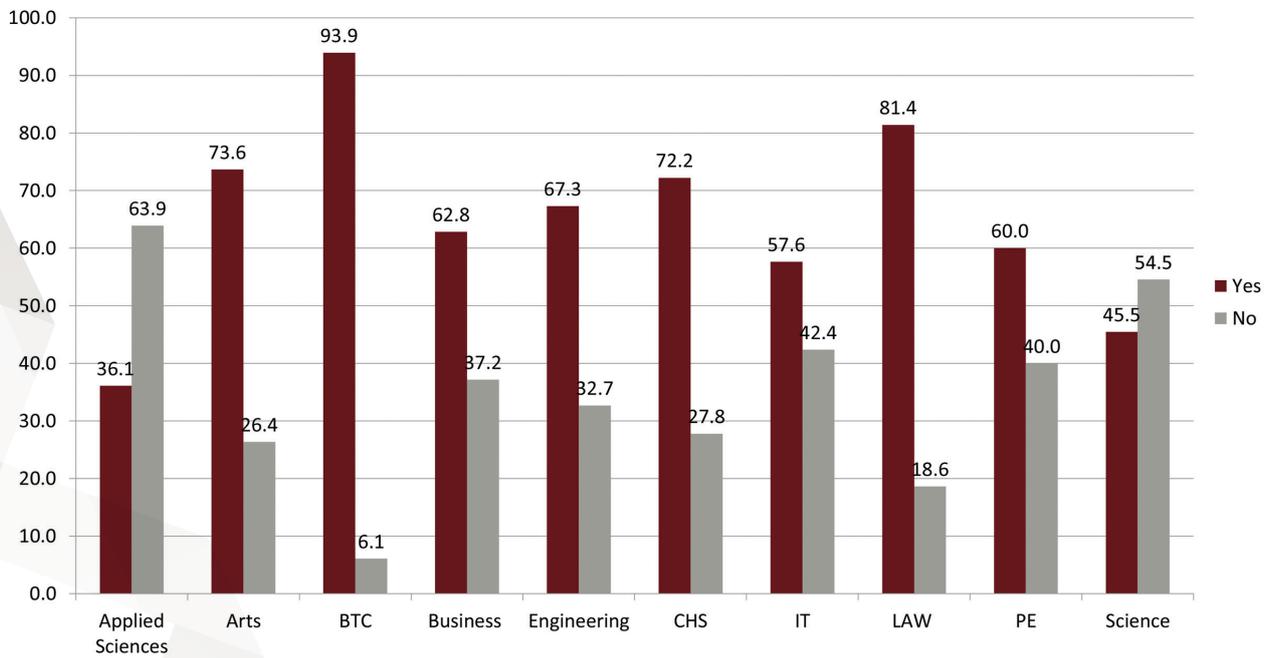


Figure 4: Do you plan to attend graduate school?  
2016 / 2017